

PINCROFT QUALITY POLICY

The corporate objective of Pincroft Dyeing & Printing Co Ltd is to achieve long term profitability by providing finished fabric which conforms to the requirement of our customers.

Pincroft is committed to:

- The enhancement of customer satisfaction.
- The development of our staff.
- Partnership working with our supply chain partners.
- Developing and continually improving the effectiveness of the Quality management system.

In support of this Pincroft shall:

- Ensure that the customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction, communicating the importance of meeting customers' needs throughout the business.
- Developing individuals to fully understand, effectively implement and maintain the quality management system. Encouraging and supporting individuals to enhance their skills and knowledge.
- Communicate with individuals and supply chain partners so all personnel understand the requirements of this policy and associated objectives.
- Constantly monitor its quality performance and the effectiveness of the quality management system. Implement initiatives in the business to achieve best in class operating practises.
- Regular review of the performance of the quality management system, the achievement of objectives and continual suitability of the quality policy.
- Ensure all relevant statutory and regulatory are determined and fulfilled, establishing policy and objectives which ensures compliance.

The quality management system objectives for Pincroft are:

1. D&K value in accordance with tolerances.
2. Claims attributable to Pincroft production lower than 0.6% of sales.

Pincroft management team shall set the key objectives based around these policy principles with quantifiable targets supported by focused programmes to deliver them.

The management team will review this policy annually and ensure it is made available to all employees.

Signed:

Jose Melo



Date: 12/02/18

Group Operations Director